

QUALITY POLICY

Quality Statement:

The Ministry of Tourism and Civil Aviation embraces a culture of collaboration with internal and external partners through the conscientious application of a robust and evolving quality management system, driven by internationally recognized best practices, and satisfaction of our development mandate for sustainable and responsible Tourism.

Our Quality Policy is effective through:

Customer Satisfaction

We are committed to ensuring that our stakeholders receive a positive and memorable experience by providing services that meets their needs.

Compliance

We are committed to comply with statutory and regulatory requirements of Belize along with the requirements of our quality management system based on ISO 9001:2015.

Continual Improvement


We are committed to periodical review of our quality policy, objectives and other requirements of our quality management system through management review meetings, risk analysis, stakeholder analysis, and internal audits to ensure its continuing adequacy, suitability, improvement and effectiveness.

Communication

We are committed to communicate our quality policy, objectives and relevant requirements to our stakeholders.

Training and Competency

We are committed to provide the relevant training to all employees, to enhance their efficiency and competency to meet customer requirements.

Signature: 
Chief Executive Officer

Date: March 14th, 2018